



400 North Main Street  
Lawrenceville, Virginia 23868  
434.848.2414 Phone  
434.848.9356 Fax  
[www.lawrenceville-va.com](http://www.lawrenceville-va.com)

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August 1, 2017

Mayor Diane Ashley  
P. O. Box 157  
Alberta, VA 23821

Ref: water concerns

Dear Mayor Ashley:

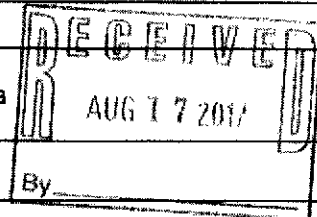
I write to you today to let you know that the Town of Lawrenceville is very concerned about the recent calls to the Virginia Department of Health. Until yesterday, Lawrenceville had not received complaints about the water for several months. Lawrenceville strives to produce water that is of quality that meets and exceeds the Drinking Water Standards issued by the State and Federal government. If the water does not meet these standards, the customers are notified of the failures by Lawrenceville.

After we spoke today, I know that you are also concerned about this situation. If you hear of any complaints or concerns about the water, please have those individuals contact me at the Lawrenceville Town Office at 434-848-2414 so that Lawrenceville personnel can respond immediately to evaluate and act as needed. If those individuals are reluctant to call Lawrenceville, please forward me any information that you can so we will be able to investigate.

Again, thank you for your assistance in letting the citizens in Alberta know that any water concerns or complaints will be addressed by Lawrenceville upon notification of the concern or complaints to Lawrenceville.

Sincerely,  
  
C J Dean

COMPLAINT INFORMATION SHEET			
Prepared By	Rea Prillaman <i>RP</i>	Subject:	Town of Alberta
Checked By:	Bernie Proctor <i>BP</i>		



**PART I.**

A. Date complaint received:	July 31, 2017	Time:	7:00	AM
Complaint filed by:	Dorothy Peterson			
Address:	151 Samford Street			
City/State/Zip:	Alberta, VA			
B. Complaint deals with:	<input checked="" type="checkbox"/> Water	<input checked="" type="checkbox"/> Other (Specify): E-Mail		
C. Method by which complaint was received: (Check appropriate box)	<input checked="" type="checkbox"/> Telephone	<input type="checkbox"/> Letter		
	<input type="checkbox"/> Health Dept.	<input type="checkbox"/> In Person		
	<input type="checkbox"/> Other (Specify):			
D. Complainant:	Listed Above			
Address:	Listed Above			
City/State/Zip:	Listed Above			
E. Complaint brought against:	Town of Lawrenceville			
Address:	400 North Main Street			
City/State/Zip:	Lawrenceville, VA			
F. Exact location of problem:	In Complainant's House			
G. Brief description of problem:	Odor of the tap water coming from the kitchen sink			
H. Complaint also referred to:	<input type="checkbox"/> Local Health Dept.	Date:		
	<input type="checkbox"/> Regional Health Dept.	Date:		
	<input type="checkbox"/> Other (Specify)	Date:		

**PART II.**

A. Complaint Investigated By:	Randy Lynch of the Town of Lawrenceville	Title:	Operator
Date of Investigation:	July 31, 2017	Time:	1:00 PM
B. Recommendations made during investigation:	Before the July 31, 2017 complaint, it was noted that hydrant flushing had been conducted two weeks before. A chlorine residual reading of 0.3 mg/L was reported during the July 31, 2017 inspection. An odor and color observation was also conducted. A chlorine residual of 0.1 mg/L and a pH reading of 8.1 were reported during the August 3, 2017 inspection. No odor or color was observed during the August 3, 2017 inspection. The indoor plumbing was observed to be copper.		
C. Deadline for correction or reason of complaint:	Within Seven Days		
D. Follow-up Inspection made:	August 3, 2017 by Rea Prillaman		
E. Date correction was made:	N/A		
F. Further action necessary:	None		

cc: VDH-Central  
DFO Complaint File  
*Tea* Brunswick County Health Department, Attn: Environmental Manager  
Mr. Carl J. Dean, Town of Lawrenceville